



HOW TO USE THE 9 TOWN TRANSIT BUS

PLAN FOR YOUR TRIP.

You should know:

- Your starting address – where you can get on or board the bus.
- Your destination address – where you want to get off the bus.
- The time you want to leave or when you want to get to the place you want to go.
- The fare and how to pay.
- The RIDELINE number (860) 510-0429 and call it when ever you have any questions about services.

RIDING THE 9 TOWN BUS

- Try to be at the bus stop or your scheduled pick up point at least five to ten minutes ahead of the scheduled time.
- You can also get the bus to stop anywhere along the route. For your safety, please do not wait on a curve, next to a right turn lane, or on the opposite side of the street from the bus. Be prepared to flag the bus down when it approaches.
- When the bus comes to a complete stop wait for passengers to exit the bus before boarding. If you need assistance the driver will help any way he can. Pay the fare upon boarding exact change is required.
- Ask the driver for a transfer, if needed, when you get on or exit the bus. A transfer is needed if you take another bus to get to the place you want to go. Transfers are FREE, good for continuing a one-way trip on the next connecting bus, but can't be used for your return trip. A transfer must be used within one hour from the time the driver gives it to you.
- Most routes are timed to make transfers as convenient as possible.
- Let the driver know when you need to get off the bus.
- If you are getting off at a special stop and need a return trip simply tell the driver so we know where to pick you up.
- **Most important of all if you have any questions or concerns about the schedules or trip reservations do not hesitate to ask a Driver or call the RIDELINE at (860) 510-0429.**

